

IATA TRAVEL & AVIATION PROGRAMS

GLOBALY RECOGNIZED TRAINING | ESL & CAREER CERTIFICATES

CORNERSTONE COLLEGE OF ALBERTA



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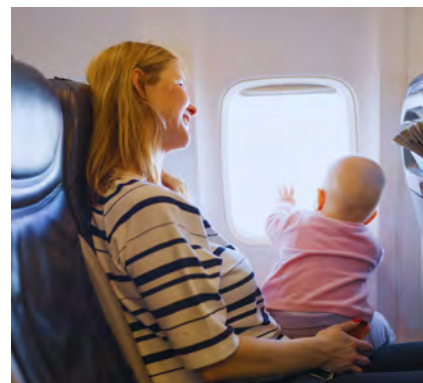
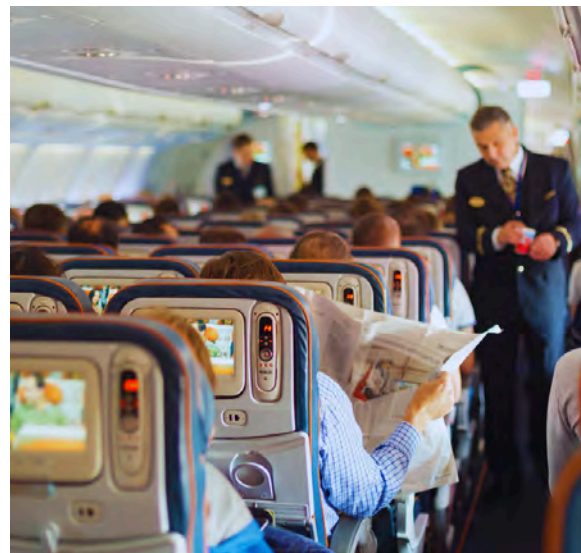
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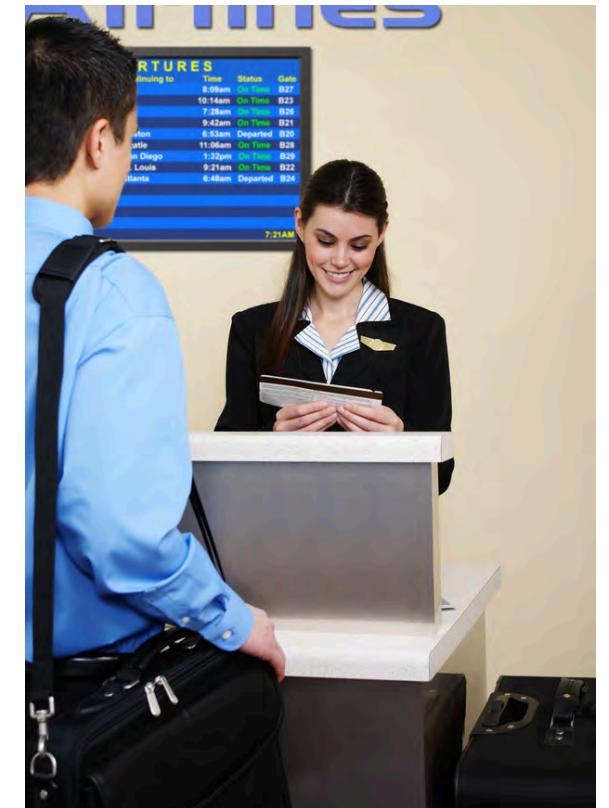
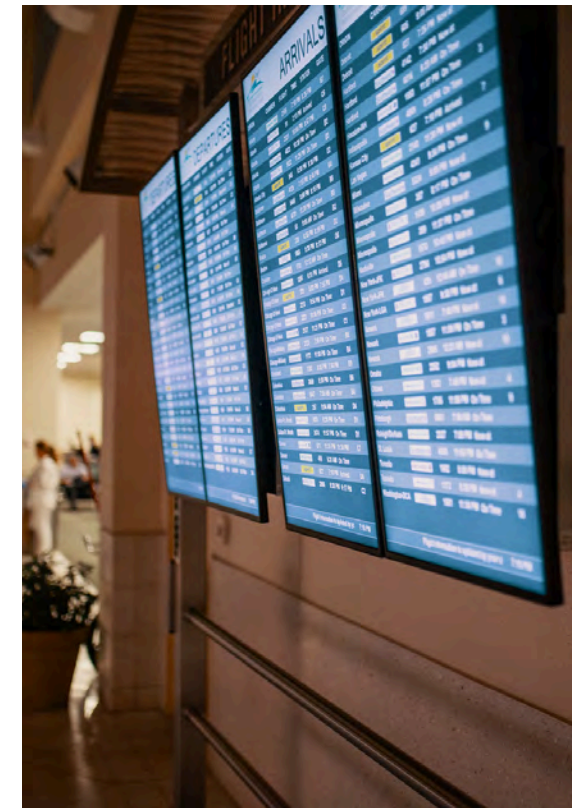
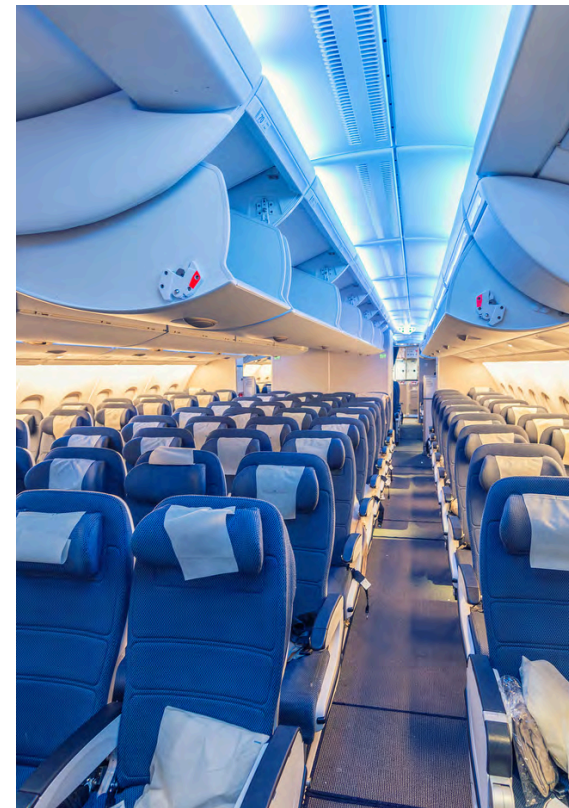
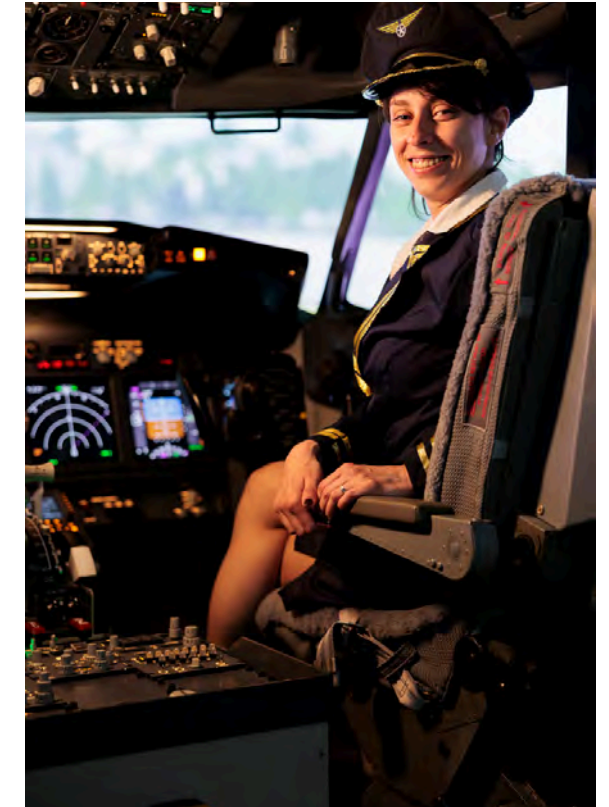
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CICCC – IATA TRAVEL & AVIATION PROGRAMS

Cornerstone International Community College of Canada (CICCC) offers globally recognized IATA training programs designed to prepare students for careers in the aviation and tourism industries. Each program combines specialized professional training with integrated English language support, ensuring graduates are ready for international opportunities.



01

IATA -AIRLINE CABIN CREW TRAINING



Gain essential skills in flight crew operations, passenger safety, and team coordination. Prepare for roles as a flight attendant, cabin crew member, or customer service professional in airports and lounges.

PROGRAM HIGHLIGHTS:

Learn flight crew fundamentals including duties, responsibilities, and service procedures.

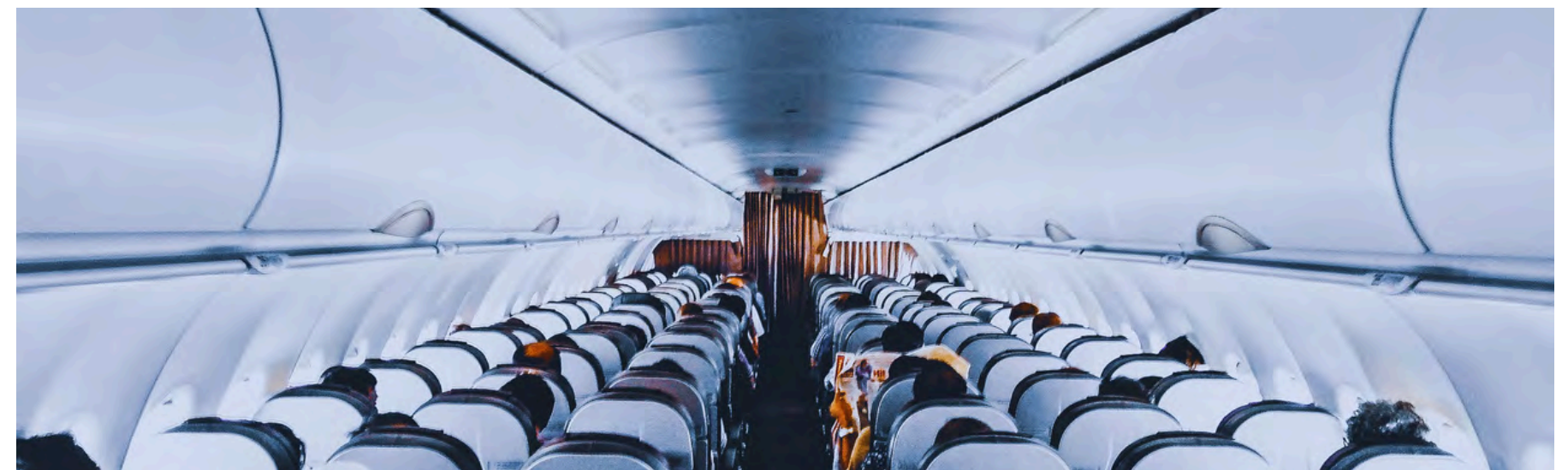
Develop a strong understanding of passenger safety, from emergency protocols to first aid awareness.

Master the principles of team coordination and communication, essential for effective in-flight operations.

- Gain insight into airline industry standards, passenger care, and cultural sensitivity.
- Delivered 100% online, with flexible scheduling to fit individual study paces.
- Graduate in as little as two months (depending on English level and progress).
- Receive a globally recognized IATA certificate upon completion.

Career Pathways:

- Flight Attendant
- Airline Cabin Crew Member
- Airport Lounge Staff
- Customer Service Specialist in Aviation



WHO SHOULD ENROLL?

This program is ideal for young professionals and career changers seeking to enter one of the most exciting and dynamic industries, offering opportunities for international travel, personal growth, and long-term career development.



02

IATA AIRLINE CUSTOMER SERVICE FUNDAMENTALS



The IATA Airline Customer Service Fundamentals program develops the core skills needed for front-line aviation roles. It combines customer service training with English language development to prepare students for global workplaces. Graduates are equipped to deliver professional, culturally aware service and enhance passenger experiences.

PROGRAM HIGHLIGHTS:

Program Highlights:

- Introduction to airline customer service and industry expectations.
- Develop effective communication skills, both verbal and non-verbal.
- Learn cross-cultural awareness, enabling you to serve passengers from diverse backgrounds with professionalism and sensitivity.
- Acquire strategies to manage passenger inquiries, resolve conflicts, and ensure a positive travel experience.
- 100% online learning with flexible scheduling.
- Graduate in as little as two months, depending on English level and pace of study.
- Earn a globally recognized IATA certificate to boost career opportunities.

Career Pathways:

- Airline Check-In Agent
- Gate Agent
- Airport Staff Member
- Airport Lounge Staff
- Aviation Customer Service Specialist



WHO SHOULD ENROLL?

This program is ideal for individuals who enjoy working with people, solving problems, and representing airlines with professionalism. It provides the foundation for a rewarding career in the aviation and travel sector, where excellent service creates lasting impressions.



03

IATA GROUND OPERATIONS MANAGEMENT



The IATA Ground Operations Management program is designed for individuals seeking leadership roles in airport and airline operations. Covering security, baggage handling, and passenger management, this course provides the operational knowledge needed to keep flights and airports running smoothly.

PROGRAM HIGHLIGHTS:

Students will learn to optimize station operations, manage baggage handling, and ensure service quality, while also building the leadership and communication skills needed for supervisory roles. Delivered 100% online with ESL support, the program provides flexibility and prepares graduates for management positions in aviation with a globally recognized IATA certificate.

Program Benefits:

- Gain expertise in station operations, baggage handling, passenger services, and security.
- Build leadership, decision-making, and communication skills.
- Flexible 100% online study with integrated ESL support.
- Graduate with a globally recognized IATA certificate.
- Be ready to manage aviation operations with confidence.

Career Opportunities:

- Airline Station Manager
- Ground Operations Supervisor
- Baggage Handling Manager
- Airport Customer Service Specialist



WHO SHOULD ENROLL?

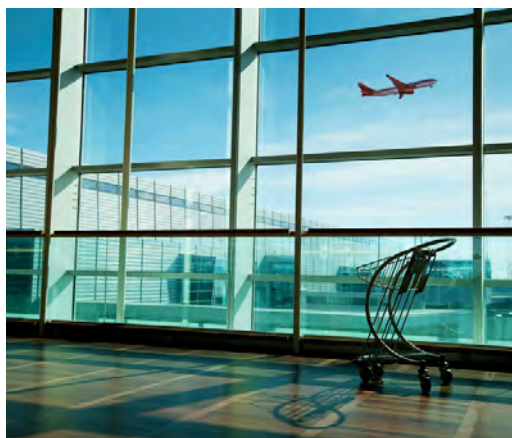
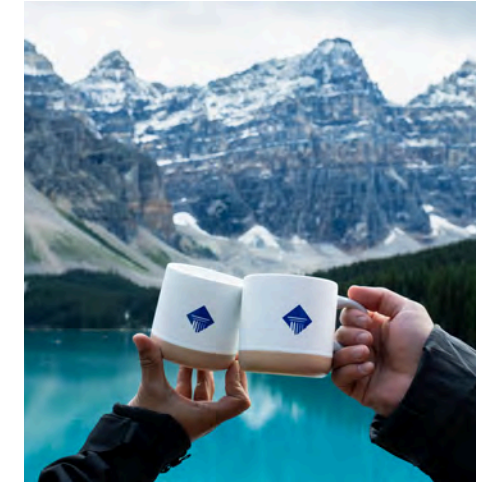
- Individuals aiming for leadership or supervisory roles in aviation.
- Professionals seeking to advance their careers in airport or airline operations.
- Students interested in the management side of the aviation industry.





04

IATA TRAVEL & TOURISM CONSULTANT



The IATA Travel & Tourism Consultant program is tailored for those passionate about helping others explore the world. You'll study popular global destinations, advanced sales techniques, and social media marketing, gaining the expertise to design unforgettable travel experiences.



PROGRAM HIGHLIGHTS:

Students in the IATA Travel & Tourism Consultant program will gain the skills to advise clients on travel options, design memorable experiences, and understand the global tourism industry. The course covers popular destinations, advanced sales techniques, and social media marketing, while also enhancing communication through integrated ESL support. Delivered 100% online, it provides the flexibility to study at your own pace and graduate with a globally recognized IATA certificate.

Program Benefits:

- Learn about global tourism destinations and travel trends.
- Develop professional sales and client advisory techniques.
- Gain skills in digital and social media marketing for tourism.
- Study 100% online with ESL support.
- Graduate in as little as 2 months with a recognized IATA certificate.

Career Opportunities:

- Travel Consultant
- Tourism Ambassador
- Flight Center Staff
- Customer Service Specialist





WHO SHOULD ENROLL?

- Individuals passionate about travel, culture, and customer service.
- Aspiring consultants or advisors in the tourism sector.
- Students or professionals looking to enter a global, client-focused industry.
- Those seeking flexible, online training with international recognition.

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